# The countries Togo

Togo has already an IGF. However, the event is rather small. The awareness concerning Internet governance issues in the country is low and not actively supported by the government. The strategy pursued by the IGF Academy fellows is to include media savvy bloggers keen on mobilizing the younger generations in the organizing team. The younger generations are the most aware ones, since they are the main users of new technologies. By campaigning with the help of both traditional media (television, radio) and digital media the relevance and added value of the national IGF will be shown. The aim of the campaign is to get yet missing stakeholders on board in the IGF process.

## SWOT analysis

- The environment is favourable for an IGF because there is existing initiatives
- Expertise, Permanent Financial and logistics support from sponsors, local and international network, and reputation.
- \_Established organizations that advance Multistakeholderism Internet governance
- Tax exemption on ICT products (June)
- New Act to give open access to public information and online content
- More people are getting involved in the IG process in term of training and expertise



Non-Participation of government, Parliament, and Telco's companies' representatives. IGF process knowledge is limited to a few members of the technical community only in Lomé (ISoc-Togo members) No materials in French

Lack of commitment of MPs and political parties in the entire process of IG

The government trying to control all the nation domains and their contents

## Fundraising plan



#### Who are the funders?

- Internet Society ISOC
- Internet Governance Forum Support Association IGFSA
- Local telcos (Moov, Togocel, TogoTelecom )
- \_ISPs (Café Informatique, ART&P)
- \_ Private institutions (Ecobank, TicTogo)
- \_Academia (DefiTech, Institut Africain d'Administration et d'Études Commerciales IAEC; Universite de Lome)

#### What are the best venues to establish connections with them?

IGF meetings; ICANN and ISOC meetings and similar events.

# What is the nature of funding?

- Cash money
- Technical assistance (Internet connectivity, sound system, digital support, panelist etc.),
- \_Logistics (hotel, conference room)
- Food and drinks

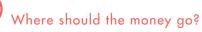


#### Will you be able to make use of skills 🗾 and prior experiences?

- \_We have done fundraising for this year's IGF and the past IGF
- We have a financial commission for the IGF
- \_We need assistance to have more international partners and donors

## When to start fundraising?

\_We will apply three months before the IGF (with a monthly follow-up).



## Communication strategy

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### Objectives

\_Involving all the stakeholders (especially the government, but also parliamentarians and Internet service providers (ISPs)) who are not involved in the process yet either due to a conflict of interest or other reason.

\_Having a one on one meeting with them, discuss about their engagements ahead of this year's national IGF.

## Challenges

Access to information and to stakeholders especially concerning the government (members of parliament, the Ministry of Digital Economy, state owned media and the Ministry of Communication).



#### Audience

\_Government

- \_Members of parliament
- \_public Internet service providers (ISPs)
- \_Youth organizations



#### Main attributes

\_The mentioned groups are the major stakeholders in Togo's internet Ecosystem and have influence when it comes to policy.



## Content

Share best practice in other countries, especially outcomes and reports from various multi-stakeholder IGFs across the continent



## 🖻 Media & communication channels

#### Couriers

- \_Newspapers
- \_local TV and radio
- Social media platforms



- One on one meetings
- \_Producing content for TV and radio programs
- Producing content on our IGF website and social media platforms

# Expertise of person in charge of communication activities

#### Journalist

\_Member of a civil society organization



- \_Evaluating the outcome of the discussions
- \_Number of engagement on the platform and direct feedbacks
- \_Traffic and number of comments on the online platforms
- \_Comment from people engaged in our mailing list
- \_Feedback from government exchanges (number of couriers, mails etc.)

## Roadmap

	Objektives			20	16					20	17		
	The Vision	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Α	Goals & Action Planing	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
1	Main goals												
1.1	Get involved in existing national initiative as IGF academy fellows												
1.2	Participation to the organization of the next national IGF												
2	Sub goal 1												
2.1	Meeting with the existing national steering committee of IGF Togo												
2.2	Explain the IGF academy project to them all the stakeholders												
3	Sub goal 2												
3.1	Participate to the African IGF												
3.2	Participate to the African School of Internet Governance												
4	Sub goal 3												
4.1	Participate to the National IGF												
4.2	Translate the reports and communiques of the National IGF in English												
В	Communication Plan												
1	Send invitation letter; meet and engage with goverment and other stakeholders												
2	Send invitation letter; meet and engage with goverment and other stakeholders												
3	Rebranding of the IGF website, social plateform and start digital communica- tion												
С	Funding Plan												
1	Fundraising from ISOC and IGFSA												
2	Apply for additional grant from ART&P and CSOs												
3	Engage local businesses (Café Info, Ecobank, Panoramic, Zenith Com, Defitech)as sponsors and parterners												

Completed

## Congo Brazzaville

In Congo Brazzaville, awareness for IG-issues is low due to low access (mobile phone access is the most common way to connect to the Internet). Youth and academia were identified as the target audience and participants. Congo Brazzaville has not an IGF yet. The fellows' strategy to create awareness, interest and legitimacy for a national IGF embeds the national process regionally. One of the fellows has become part of the organizing group of the Central African IGF. The Central African IGF thus flanks the work of the fellows and provides them a platform to reach a wider audience. A pilot-IGF in Brazzaville (Congo) is planned as a pre-event to the Central African IGF, aiming to include also the neighboring region to create an initial critical mass and set a precedent.

## SWOT analysis



## Fundraising plan



## Who are the funders?

#### Government

\_ Private sector (Internet service providers) like Airtel, MTN and OFIS

## What are the best venues to establish connections with them?

\_We will apply for sponsorship by sending letters, attaching participants' list and budget.



### What is the nature of funding?

\_Sponsorship (lump sum and in kind such as having free rooms for meetings and forum)



#### Will you be able to make use of skills and prior experiences?



## When to start fundraising?

We will start applying after building our agenda and listing all those we want and need to invite.

\_How long it will take to receive the funds? We can't really determine the time it takes, but it should take less than a month



(No answer)

## Communication strategy



## **O**bjectives

\_Involving people and stakeholders from the beginning of the process

## 🕐 Challenges

- \_Access to information
- \_Building capacity
- \_Policies and law and ICT infrastructure
- \_Cybersecurity and its balance to other rights (such as freedom of expression and gender issues)



#### \_Internet users

- \_Government
- \_Civil society
- \_Technical community
- \_Business community
- \_Academia
- \_People with disabilities



Developing local content in the perspective of global orientation



## Media & communication channels

- \_Newspapers
- \_Nation TV-Channels
- \_National radio stations
- \_Social networks



#### Communication activities

- \_Participating in TV shows
- \_Creating an exchange platform on social networks
- \_Open mailing list
- \_Talking face to face with people in schools and at the workplace



## Expertise of person in charge of communication activities

\_Communication skills

Marketing skills



## Measuring progress

\_Number of people involved in the process

\_Creation of a national comity for IGF: Does it succeed

## Roadmap

	Objektives				20	)16					20	17		
	The Vision	Jul		Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Α	Goals & Action Planing	Jul		Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
1	Main goals													
1.1			At	end the	works	nop	Attend .	Afrisig 1	2016 8	AfIG :	2016			
1.2					Self	training	on IGI	(issues	)					
2	Sub goal 1				Mee	t stud ir	clude c	notion	of IGF	and its	issues	during (	a ITC m	eeting
2.1	Task 1													
2.2	Task 2										•			
3	Sub goal 2													
3.1	Sub Task													
3.2	Sub Task													
4	Sub goal 3													
4.1	Sub Task													
4.2	Sub Task													
В	Communication Plan													
1														
2														
3														
С	Funding Plan													
1	Fundraising													
2	Apply for additional grant(s) (A, B, C) (e.g.)													
3	Engage private sector as a partner, xyz, etc.													

Completed

## Namibia

Namibia has no existing IGF structure but a good, visible network of organizations engaged in freedom of expression. The ministries responsible for ICT regulation have become more aware and open to Internet governance due to awareness fo regional Internet governance processes as well as by policy recommendations, e.g. from the African Union. Our fellows are part of a visible and freedom of expression focused coalition of highly seen NGOs and media institutions. The main goal of the communication strategy is to introduce Internet governance to the network as a continuous process that makes freedom of expression sustainable. The network proactively contacts the government and parliamentarians, as well as the private sector. The organizational structures to convene an IGF are about to be created, with our fellows in key positions. The organizational process is conducted according to UN IGF criteria from the start.

## SWOT analysis

- Existing collaborative network on issues of ATI & FoE/I – ACTION Coalition
- \_Mobilisation of capacity and resources necessary to proceed
- Credibility and high visibility and great degree of grudging respect for the work we do within the coalition(s)
- Established organisations and coalitions that advance FoE
- Financial resources and mobilisation not a problem (ACTION Coalition)
- Contemporary policy and regulatory thinking and shifts that suggest that the issue IG has been foregrounded Political thinking and practice moving to consid-
- eration of the online as a significant political realm



Individual institutional sustainability and capacity (ACTION Coalition)

- Global and regional moves to increased protection of info and general trends to increase surveillance under the cloak of terrorism and cyber criminals.
- Contemporary policy and regulatory thinking and shifts that suggest that the issue IG has been foregrounded

## Fundraising plan



#### Who are the funders?

- Organizations interested in the promotion of freedom of expression, e.g. FESmedia Africa, UNESCO & Namibia Media Trust
- \_We may also approach the private sector for funding

## What are the best venues to establish connections with them?

We have a rather small sector, so we are always engaging with various stakeholders from all sectors.



## What is the nature of funding?

- \_Sponsorship, grants, donations and other
- \_Detail: if funding has to be transferred into a bank account, a member of the ACTION Coalition, most likely Insight Namibia or MISA Namibia will receive it and will thus be responsible for accounting for it.



## Will you be able to make use of skills and prior experiences?

- \_ We have done grant applications before, usually for not-forprofit programs, projects & campaigns
- \_We have a financial infrastructure at Insight & MISA



#### When to start fundraising?

- \_ We already successfully applied to FES media Africa for the funding of an Introduction to Internet governance workshop for civil society & government, scheduled for end of November 2016.
- \_We intend to approach a diversity of funding sources as the Internet governance process progresses. Accessing funding will not be too much of a challenge as quite a lot of entities in both public, private and development sectors have vested interest in Internet governance.
- \_How long it will take to receive the funds? Different funders have different ways of working and requirements. We will adapt accordingly. We avoid capturing by maintaining our independence and a diverse support base.

## Where should the money go?

\_IGF and IG related events

Objectives

## Communication strategy



Raising awareness about Internet governance in general

## Challenges

Generally limited awareness and knowledge on IG



#### Audience

- Stakeholders (e.g. those already represented in the national IGF process)
- \_Service providers
- \_Special interest groups (civil society organizations alliances)
- \_Academia
- \_Grassroots outreach to children/youth and rural community

## Main attributes

\_Interested in universal Internet access

\_Interested in the right to Privacy



## Content

- Background: Universal Internet access is a topic of major concern to our stakeholders
- Background: The push for a Namibia IGF is done under the umbrella of the ACTION (Access to Information Namibia) Coalition in collaboration with the Ministry of Information and Communication Technology (MICT). A Namibia IGF is slated for some time in mid-2017.
- \_Celebration and promotion of diversity of thought and expression online



- \_\_\_\_\_\_Press statements and conferences aiming at catching the
- attention of mainstream media
- \_Social networks
- \_Open national IGF
- Creation of audiovisuals and website

Mailing list

#### Communication activities

Mainstream media: Press statements, press conferences and interviews.



- Skills in communications/PR
- Knowledgeable on IG environment (stakeholders and contemporary issues)
- Innovative & creative teamplayer
- Flexibility



- \_Monitoring visibility on TV, radio and newspaper
- \_Number of followers and level of engagement in social networks
- \_Keeping minutes of meetings
- \_Eventually hosting the 1st IGF in Namibia

## South Africa

In South Africa, IG structures are available, but officially not recognized as national Internet Governance Forum. However, due to the lack of a unified vision and of government engagement, an official national IGF seemed unachievable on the short run. The IGF-Academy fellows of South Africa have strong networks. One of the fellows is the organizer of the existing IG structure called Gauteng-IGF and is well experienced with regards to Internet governance processes and the rules. The other fellow is a widely known and well respected human rights expert. Within the team she is in charge of the strategic vision and of getting in contact with the audience and stakeholders that need to be involved. One of the main important goals is to strengthen the ties to the government and achieve a recognized national IGF. Just recently, a major step was achieved: the previously informal IGF was reconfigured as the official South African IGF with proactive participation of the government. The involvement of the government additionally led to increased participation of the private sector, funding offers and bigger awareness.

## SWOT analysis

- \_Start of a structure: Gauteng ISOC, APC, Google SA, Wits, ZA. Central Registry
- \_ National ICT Policy Forum (monthly) (DTPSA)
- \_Good organisation skills
- Private sector connections and experience
- \_ Significant civil society experience
- \_Strong legal and ICT policy background
- Parliamentary lobbying experience
- \_Marketing: social media and website expertise
- Cape Town and Johannesburg representation
- \_National Development Plan
- \_ICT Policy Review (White Paper not yet out)
- Africa IGF Meeting
- iWeek
- Changing face of ISPA
- \_Open Government Partnership (local and international)



- Growing distrust of civi society as an engagement partner
- \_Public sector demand to lead
- Inconsistent technical capacity in public sector by departments
- \_"Foreign funding" of civil society viewed with cynicism by government
- \_Cybersecurity
- \_FPB Regulations
- Business not invested in engaging with government
- No strong/focused outcomes from meetings so far
- No continuity between events
- Serious need to broaden awareness

## Fundraising plan



#### Who are the funders?

Private sector, civil society and other organizations

#### \_Internet service providers , organizations such as ISOC and companies such as Google

Note: We have had industry professional body willing to sponsor our IGF events. Without having any understanding of Internet governance, but with the intention to engage post sponsoring. We have not received any rejections from the funders we had identified with regards to the IGF events. What we are building on is to ensure that also the government sets aside funding for the IGF initiatives. We aim to diversify the funding for our next IGF, through engaging with institutions such as the Africa Leadership Academy, with the goal of ensuring that through their funding they also become exposed to the Internet governance space.

# What are the best venues to establish connections with them?

- \_ Venues to connect are mostly ICT related events, where many of the representatives from government, private sector and civil organizations gather.
- \_Regarding private sector funders, institutions such as ISOC and professional organizations offer a good venue to connect

We have approached our funders by engaging with them through the framework document of the event, which outlines the key objectives of the event and explains why itis important for them to come on board as funders.

## What is the nature of funding?

Partnership and collaboration

Grants

#### \_Sponsorship

Note: In the past, funding has been provided as a form of sponsorship and grants, both in kind and in monetary terms. These options worked well for us as a small team. We are able to engage with transparency on the use of the funds. In our first unofficial IGF the funds were paid directly to the vendors and in our second, third IGFs the funds were transferred to the organization's account.

#### Will you be able to make use of skills and prior experiences?

We have done grant applications for our individuals organizations (both fellows work for non-profit organizations) and for the unofficial IGF. Furthermore we have experience in fundraising as well as the business account for the national ISOC Chapter, which initially helped to initiate the IGF process.



## When to start fundraising?

Depending on the funders' cycle, it takes maximum of two weeks to receive the funds. The only condition has been brand recognition and to provide a report of the event.

Note: In previous occasions, the process turned out to be a bit more difficult than expected. With growing experience, fundraising became much easier. We have approached different funders with the goal of widening the participation of stakeholders and involving new actors who don't understand Internet governance, such as law firms and academia.

### Where should the money go?

To the Internet Governance Forum event and activities.

## Communication strategy



- Engaging stakeholders with the IGF
- Explaining the importance of the event for the future of the ICT ecosystem in South Africa



- Lack of coordinated ICT-related forums in the country
- Lack of government participation (which leads to diminished credibility of the IGF)

- Lack of participation from the private sector
- Few resources available to implement communication strategy



- Audience
- Government
- Private sector
- \_Telecommunication companies
- Small businesses
- Civil society organizations

# Main attributes

- Interest in a clear policy direction to enable investment opportunities
- Interest in social issues such as poverty, unemployment, inequalities, broadcasting issues, Freedom expression



## Media & communication channels

- Social Media
- Newspapers
- Television
- Radio
- Newsletters
- \_Arranging pre-IGF meetings with targeted stakeholders
- IG awareness roadshow and workshops



## Communication activities

\_Internet governance workshops and roadshows

Internet governance sessions tailored for business



#### Expertise of person in charge of communication activities

- Well understanding of the Internet governance arena, including human rights issues, national ICT policies
- \_Able to prepare communication strategies
- \_Good with social media
- Able to engage stakeholders

# Measuring progress

- \_Did all identified stakeholders participate?
- Level of engagement on chosen communication platforms
- \_Media coverage, especially in ICT online media platforms
- Social media engagement
- \_Level of participation in quarterly workshops
- Participation in email lists

## Roadmap

	Objektives			20	16					20	)17		
	The Vision	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
	Achieve multistakeholder engagement on Internet Governance in South Africa												
A	Goals & Action Planing	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
1	Main goals												
1.1	Formalise NIGF												
1.2	Build awareness on the NIGF and Internet Governance												
1.3	Coordinate Internet governance processes in RSA								$\leq$				
1.4	Participate and strengthen the Internet Governance Forum												
2	Formalise NIGF												
2.1	Establish civil society working group												
2.2	IGF Academy Meeting												
2.3	Share information and contacts between IGF Academy partners												
2.4	Bring on board government partners for NIGF												
2.5	Host RSA NIGF												
2.6	Begin plans and strategies for NIGF 2017												
3	Build awareness on the NIGF and Internet Governance												
3.1	See activitises 2,3; 2,4 and 2,5												
3.2	Draft Communications Strategy												
3.3	Implement Communications Strategy												
4	Coordinate Internet Governance processes in RSA												
4.1	See activitises 2,3; 2,4 and 2,5												
4.2	Identify other opportunities for Internet Governance coordination												
5	Participate in and strengthen the Internet Governance Forum												
5.1	Identify government advocacy agenda for IGF												
5.2	Participate in AFRISIG												
5.3	Action outcomes from AFRISIG												
5.4	Participate in IGF Mexico												
5.5	Implement action plans and neworks from IGF												

Completed



## Sri Lanka

Sri Lanka has an incipient IGF structure: the national IGF happened 2016 for the first time. The involvement of the government in the process was rather shy. The IGF-Academy teamed up the IGF main organizer with one of the best known journalists in the country, expert on freedom of expression and information matters. The main plan in terms of communication aims to get the government involved into the UN IGF, to make the national IGF more relevant by consolidating its position within a international network and getting the relevant actors first engaged at an international UN level. One predominant issue regarding the contents of the endeavor is to create a substantial linkage between freedom of expression and Internet governance.

## SWOT analysis

- \_ISOC LK has multistakeholder membership & wide network
- \_Experience of having organised 1st IGF (March 2016)
- Existing relations with mainstream media + social media presence & branding for ISOC LK/IGF LK
- \_ Some members trained in IGF processes by ISOC Global
- Left over balance from last IGF (USD 3,500)
- \_ International recognition from IGF Sect.
- \_ Documentation from 1 st IGF made public (http://www.igf.lk)
- Economic reforms recognise & incorporate digital infrastructure
- ICT user experience rising around mobile devices
- Proliferation of smartphones and growth of apps
- \_Greater links made with political leaders relevant to IGF issues
- \_Rising in civil society projects responding to digital security, privacy & ICT/cyber literacy issues
- Rise in mass media coverage of social media use & abuse
  Single-issue activity groups (e.g. Child protection activists) advocating strict govt regulation of Internet

## Fundraising plan

#### Who are the funders?

- \_Government institutions (Ministry of Telecommunication and Digital Infrastructure; Information and Communication Technology Agency)
- \_Internet service providers and public switched telephone networks (Telecom, Dialog, Learn)
- Civil society organizations and NGOs (LirnAsia, Beyond the Reach and others)
- \_Tech- and trade associations (Chamber of ICT; Computer Society)
- \_ Universities (University of Moratuwa; University of Peradenija; University of Wollongong) and other academic institutions (e.g. Asia Pacific School on Internet Governance)



- Dependence on volunteers for all work (no paid staff) Only a few active individuals in organising event
- \_No physical assets (office or equipment)
- \_Funds limited and fully dependent on sponsors
- \_ Political awareness low on multistakeholder approach's value
- \_Public and policy awareness low on IG rela
- \_IGF planned and conducted mostly by ISOC LK: inadequate participation by other stakeholders (in organising)
- Difficulty of securing sponsorships due to economy uncertainty
- \_Uncertainty of continued funding support from IGF Sect.
- National Unity govt in Sri Lanka having policy inconsistencies

#### \_UN IGFSA

\_Asia Pacific Regional IGF)



# What are the best venues to establish connections with them?

Direct access

## What is the nature of funding?

- \_Donations
- \_Connectivity
- \_Sponsorship
- \_Exhibition stands
- In kind donations



#### Will you be able to make use of skills and prior experiences?

We have been submitting funding applications successfully, but still need professional support



#### When to start fundraisina?

We will start by December 2016 – January 2017

It will take three to six months to receive funds



## Communication strategy



## Objectives

- Clarify and streamline internal communications among the organizing team
- Help with key stakeholder engagement to boost the national IGF process
- \_Identify public communications, needs and strategies
- Document the process and outcomes for wider sharing/ dissemination



Internally:

- Organizers are volunteering their time and expertise while engaged in full-time jobs
- \_Need to take Internet governance dialogues beyond IT/ICT communities

Externally:

- Key stakeholders have uneven levels of familiarity and understanding of IG issues
- Absence of a clear & coherent state policy on Internet governance related issues



#### Audience

#### Primary audience:

- \_IT/ICT/telecom related policy makers
- \_IT/ICT/telecom driven industry managers
- Tech and ICT research communities (incl. all members of ISOC-Sri Lanka chapter)

Secondary audience:

- \_Civil society groups active on human rights, ICT4D
- \_Journalists covering IT/ICT/telecom issues

## Main attributes

IT literate

At least secondary education

- Active in government, business, academic or non-profit sectors (including opinion leaders)
- Active on either the supply side of ICTs or demand side of **ICTs**
- With ability to spread information & raise awareness and interest
- Interested in authentic information on Internet governance issues
- Interested in balanced interpretation & customization of Internet governance issues (linking the global level to the local)
- Interested in opportunities to discuss and debate
- Interested in explaining policy and regulation on contentious topics like hate speech, cyber bullying and web censorship





- Polls (Survey Monkey
- Questionnaires
- Surveys
- Document folders (Google Docs)
- Newsletter distributed by email



#### Media & communication channels

Web-based restricted communications:

- Email
- \_Email groups/Google groups
- Google docs as a collaborative platform
- Web-based communications open to the public:
- \_IGF Sri Lanka website http://igf.lk/
- \_Social media platforms (Facebook, Twitter, YouTube)



## Communication activities

- Oct/Nov 2016: Announce Sri Lanka's 2nd National IGF dates (most likely March 2017)
- \_Nov/Dec 2016 onward: Bimonthly ICT column in a leading newspaper
- \_Dec 2016: Activate mailing list of 1st IGF participants with updates/additions
- Jan 2017: Engagement event with key bloggers & IT writers

### Expertise of person in charge of communication activities



## Measuring progress

- Track changes and comments in Google Docs of all collaborative output
- \_Google groups forum system
- Number of active collaborations
- \_Number of active users and quality of responses

## Roadmap

	Objektives			20	16					20	17		
	The Vision	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
А	Goals & Action Planing	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
1	Main goals												
1.1	Broadbasing IGF organising group to include more stakeholders												
1.2	Strategic promotion of IG issues with key stakeholders												
2	Sub goal 1: Raising public awareness on IG issues												
2.1	Task 1 : Bimonthly ICT column in a leading newspaper												
2.2	Task 2: Engagement event with key bloggers & IT writers												
2.3	Task 3: Activate mailing list of 1st IGF participants with updates												
2.4	Task 4: Promote IG in RTI training workshops												
3	Sub goal 2: Complete documentation of 1st IGF held in March												
3.1	Sub Task: Revise and finalise detailed report												
3.2	Sub Task: Release detailed report with media event												
4	Sub goal 3: Reconstitute org comm for next IGF (2017)												
4.1	Sub Task: Identifying and approaching potential members												
4.2	Sub Task: Hold 1st meeting of org comm												
В	Communication Plan												
1	Expand mailing list to be more inclusive												
2	Newsletter aimed at public officials												
3	Dedicated phone line for ISOC & IGF												
4	Updating FB page on a regular basis												
5	Expand to include other thought leaders												
C	Funding Plan												
1	Fundraising												
2	Apply for additional grant(s) (A, B, C) (e.g.)												
3	Engage private sector as a partner, xyz, etc.												

Completed

## Bhutan

So far, Bhutan has neither an existing IG structure, nor knowledge about the IGF process or Internet governance in general. The IGF Academy teamed up an academic working on open data and the digitization of the countries' culture in the own language with a member of the government. This combination is the key to start the organization of the IGF in a constructive way and pave the road to a sustainable process focused on capacity building and the creation of constructive networks among all stakeholders, especially with communities that have not been involved yet.

## SWOT analysis

- \_Good mix of stakeholders
- \_Good institutional and private sector link-
- ages (including industry associations)
- Event management capabilities
- \_Access to speakers
- Access to government resources and capabilities
- Good working culture and environment
- \_Stable political will and support
- Government budget allocation for ICT community Existence of IT Tech Park
- Government priority towards ICT development
- BICMA, RTI and Broadcasting regulations still in drafting stage
- Increase in internet/ICT penetration
- Existing discussions and debates on ICT policies and laws

Strengths Threats

- \_Inadequate knowledge on local/national IGF process/ initiative
- Lack of fund raising ideas
- Non existence of seed fund
  Lack of administrative office set-up and human resources

Extensive economic dependence on India

- Lack of fund raising opportunities
- Lack of awareness on the IGF process by stakeholders

## Fundraising plan

## Who are the funders?

- Bhutan ICT and Training Association (BICTTA)
- \_Telecom companies
- \_Department of IT and Telecom (DITT) and Ministry of Information and Communications (MoIC)

## What are the best venues to establish connections with them?

- \_The best approach would be to seek one-on-one appointments with potential funders
- \_BICTTA can help us access funds from IT and ITES companies

# What is the nature of funding?

- \_Sponsorship
- \_Donations
- \_In kind contributions
- \_Grants (bound by contract)

## Will you be able to make use of skills and prior experiences?

- \_We have done grant applications before
- \_ We have done fundraising before (for voluntary activities such as organizing a cleaning campaign etc.)
- \_We do not have an infrastructure to deal with finances
- \_We may need professional support to apply for funds for IGF related initiatives



#### When to start fundraising?

We will start applying for funds after we finalize the establishment of the national IGF core team in Bhutan.

\_How long it takes to receive the funds will depend on the funding proposal and contract agreement that need to be signed with the funder as well as on the nature of the organization and the availability of funds.

## Where should the money go?

Organizing the IGF: logistics, advertisement, invitations to international speakers. Without proper advertisement and proper logistics it will be difficult to get national participants. And we need international speakers because we are very new to IGF process.

## Communication strategy



- Seek funds for the IGF initiative
- \_Reach a relevant number of participants for the IGF initiative
- \_Increase awareness about the IGF initiative

## 🕜 Challenges

- \_Finding sponsors to fund the IGF initiative
- Potential participants not being aware of the IGF and its process



#### Audience

- Government
- Private business and larger companies
- Private sector
- Private individuals
- Media, including freelance journalists
- Internet service providers
- \_NGOs



## Main attributes

- \_Interested in IGF process and issues
- Interested in understanding global and national Internet governance issues



- Addressing issues and challenges as well as best practices of Internet governance
- \_Reports on the IGF initiative and meetings
- Documents of previous IGF events



#### Media & communication channels

- \_Face to face meetings
- \_Written proposals
- \_Print media
- Social networks



#### Communication activities

- Letters requesting for a meeting
- \_Submitting written proposals and reports
- \_Press releases for print media
- \_Advertisement in social networks



\_Communication and leadership skills

## Neasuring progress

- \_Number of meetings held
- \_Proposals submitted
- \_Number of confirmed sponsors
- \_Amount of sponsorship funds collected
- \_Number of registered participants
- \_Number of emails or letters sent
- \_Number of media representatives getting interested in Internet governance processes

## Roadmap

	Objektives			20	16					20	17		
	The Vision	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
	Conducive National Internet Policy and Standards												
A	Goals & Action Planing	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
1	Conducive National Internet Policy and Standards												
2	Sub Goal 1: Foster Commitment/Volun- teerism and Conducive Working Culture												
2.1	Identify and involve stakeholders/audience interested												
2.2	Create awareness and information sharing												
2.3	Formation of working groups and committees												
2.4	Allocations/divisions of job responsibilities												
3	Sub Goal 2: Advocate the importance and awareness of IG issues												
3.1	Involve and build media partners												
3.2	Use of social media for advocacy												
3.3	Seed out notifications for the IG awareness workshop												
3.4	Organise IG awareness workshop/talk (Pre- NIGF)												
4	Sub Goal 3: Building National Consensus on National IG Issues												
4.1	Work on the agendas and concept note												
4.2	Identify the speakers and panel member												
4.3	Send out invitations and time block												
4.4	Fund rising drive												
4.5	Send out public notifications												
4.6	Arrange for logistics (sound, hall, catering, transports)												
4.7	Organise NIGF												
4.8	Compile outcomes/reports												
4.9	Review and refine reports												
5	Submit report/policy recommendations to the revelant stakeholders												
5.1	Ongoing follow-up/status update on the report												

Completed

## Bangladesh

Generally speaking, there seems to be a lack of awareness concerning Internet governance issues within many communities and stakeholder groups in Bangladesh. Internet governance structures do exist, but events are organized on an irregular basis. Often, instead of an IGF, mere consultations are held. The team brings an ideal combination to the table: One of the fellows being strongly involved in the Bangladesh Dhaka chapter of ISOCs and well acquainted with Internet governance processes and structures; the other fellow being the chief editor of a platform for citizen journalism, well acquainted with human rights issues.

## SWOT analysis

- Strong co-ordination among the stackholders
- Stackholders recognition to the IG Process
- \_IG process relate to the Digital Bangladesh Intiative
- Growing ICT Market Digital Bangladesh
- Intiaitve \_SDG/7th five plan
- process



Finiancial support for IG process Research capacity

Article 57 of ICT ACT 2013

Terrorism and Antimilitant related rules and regulations

## Fundraising plan

#### Who are the funders?

- Corporate (our recent IGF dialogue is sponsored by Amber IT. They provide venue, food and other logistics)
- \_NGOs
- \_Government: ICT Division, Bangladesh Computer Council and others
- \_IGF Supporting Association (IGFSA)
- \_Regional and international organizations: Asia-Pacific Network Information Centre APNIC, Association for Progressive Communication



## What are the best venues to establish connections with them?

\_Arranging fundraising events jointly with government (ICT Division, Telecom Division) and with potential funders \_We are going to establish the IGF initiative within the country as a legal entity to make fundraising easier. With this, it will be easier to get support from the organizations or persons who are already aware of our initiative.



- \_Sponsorship
- \_Venue
- \_Food
- Internet Connectivity



## Will you be able to make use of skills and prior experiences?

- \_We did not do any formal application before
- \_No fundraising experience
- \_No financial Infrastructure
- \_Professional support for fundraising would be helpful



#### When to start fundraising?

- \_We submitted an informal application for funds for next year this autumn
- \_How long it takes to receive funds depends on the nature of the organization and the availability of funds. In some cases, it depends on the funding proposal and the contract agreements that need to be signed with the funder

## Where should the money go?

Arranging seminars regarding current Internet governance issues (like cybersecurity, challenges in e-commerce and others)

## Communication strategy



#### Objectives

\_Make our IGF initiative better visible to the different stakeholders within the country

## Challenges

Communicate with policy makers

- \_Getting more engagement with the media about IGF issues
- \_Getting people who are originally not passionate about IT/ Internet governance issues into the boat

## 

## Policy makers

- \_Corporate and multinationals
- \_Academia
- \_Students
- \_Civil society

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#### Main attributes

Most of the time the audience is not passionate about IT/ Internet related issues



- \_Policy brief about the IGF for policy makers
- \_Dialogue on Internet Governance



## Media & communication channels

- Direct communication with policy makers
- News media
- Social networks



## Communication activities

- \_Appointments with policy makers
- Inviting journalists to events
- Sending out press releases
- Sharing content in social networks

## Expertise of person in charge of communication activities

\_(none)

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### Measuring progress

Compare visibility before and after communication activities by evaluating responses from different stakeholders

## Roadmap

	Objektives			20	16					20	)17		
	The Vision	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
А	Goals & Action Planing	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
1	Main goals												
1.1	Building undestanding of Policy Makers on IG												
1.2													
2	Sub goal 1												
2.1	Develop a policy brief												
2.2	Develop a country specific status paper & Roadmap												
3	Sub goal 2												
3.1	Organize half day orientation												
3.2	Organize National Consultation & Campaign on Internet rights (LT)												
4	Sub goal 3												
4.1	Prepare Handbook on IG in Bangla language & Orientation for University Students in co-operation with IEEE, Computer Science & IIT department												
4.2	Create Parlamentarian Cacus on IG												
В	Communication Plan												
1	Uitilizing selected Minister and MP's												
2	Uitilizing Media through publishing the News												
3													
С	Funding Plan												
1	Fundraising												
2	Apply for additional grant(s) (A, B, C) (e.g.)												
3	Engage private sector as a partner, xyz, etc.												

Completed

## Myanmar

Myanmar has neither an existing Internet governance structure, nor awareness with regards to Internet G issues. On the other hand, Myanmar is a technology friendly country with a growing private sector in the field of ICT. Regarding human rights, the country is being main focus of attention of many international non-profit organizations ready to donate funds for sustainable projects on the advancement of fundamental rights and capacity building. Their main strategic goal is to use ICT fora and human rights fora to bring forward Internet governance processes as a sustainable mechanism for open and inclusive dialogues on these matters. The Myanmar team is composed by the CEO of a visible NGO engaged in advancing human rights through digitization and a young entrepreneur. A first pilot IGF has been scheduled for the end of 2016.

## SWOT analysis

- \_ Both of the national Champions represent Organisation that are already active in Myanmar with connections to (Private, Government, Academia, Tech Community, CSOs and Media nationally and internationally) with proven track record
- Both have office space and equipments that could be used as in kind contribution for organizational purposes
- \_Had experiences in organizing Barcamps, Techcamps and Myanmar Internet Freedom previously
- \_reviously Have a team of around 10 people that could commit to the organizing of the event
- Possible support from IGF Academy Network
- \_Myanmar would be an interesting country for funding organization to provide funding
- Can invite Gov, Academia and tech community to participate IGF. Required invitation, partial supports & full support
- \_There might be international resources persons willing to come with their own expense for NIGF
- Myanmar is one of the most interesting Telecom market
- The new government could be approachable and open to the multi stakeholder concept
- With the rising usage of Internet and facebook, the public became more aware of the issues that rose due to it and would be interested in participating in IG related events.
- \_Culture

## Fundraising plan



#### Who are the funders?

\_Ministry of Transport; Ministry of Telecommunications

- \_Private sector (including Telcos and Internet service providers)
- \_Local NGOs
- \_Academic sector
- \_International organizations



- Lack of participation from Government Institutions and key stakeholders (or lack of contribution)
- \_Lack of funding
- Lack of awareness on IG of local stakeholders
- Political Priority Shift from Government Local IT industry is still an infant
- Culture
- \_Teamwork and finding time for preparations
- \_Needed a well documented toolkit for organizing Nation IGF
- \_ Required in-kind contributions to manage international in-kind contributions and collaborations
- \_Internet Speed could be a challenge for remote participation



## What are the best venues to establish connections with them?

Start with getting funding from international donors (including regional institutions). If international funders are already on board, it will be easier to convince local funders

## **)** What is the nature of funding?

- \_ Sponsorship
- \_Donations
- \_In kind contributions
- \_Volunteers

## Will you be able to make use of skills and prior experiences?

- \_We will have an assistant of a local NGO to manage our finances
- \_We will seek for professional support to get funding from international organizations



## When to start fundraising?

We will start after the IGF in Mexico and after an initial discussion with the Ministries of Transport and Telecommunications

## Where should the money go?

\_The majority of resources will be spend on advertisement and expenses for international experts

## Communication strategy



Increasing awareness of Internet governance processes

## Challenges

Objectives

- \_Too little knowledge about Internet governance particularly in the relevant governmental and civil society organizations
- Regulatory issues with freedom of expression and poor Internet infrastructures could make communication difficult



## Audience

- Policy makers
- Corporate and multinationals
- Academia
- \_Students
- Civil society



## Main attributes

Interested in challenges in the countries regarding freedom of expression and Internet





Reports on international best practices



## Media & communication channels

Press releases



## Communication activities

Writing press releases and articles

Organizing roundtable discussions



## Expertise of person in charge of communication activities

- \_Well networked
- Attentive
- \_Well connected
- \_Media experience

# Measuring progress

- \_Media coverage (number of publications)
- \_Incoming requests from other organizations
- \_Number of Facebook posts
- \_Number of roundtable discussions

## Roadmap

	Objektives			20	)16					20	)17		K
	The Vision	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
A	Goals & Action Planing	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
	Main goals			· ·									
]	(High Influencial Mid/Low Interest stakeholder) become high interest and contribute to the IG process												
2	(High/low Interest Low/mid Infuencial stake- holder) have access of equal participation in the National IG process												
3	Hold National IGF												
4	Sustain the IG process												
	Sub goal 1												
1.1	(High Influencial Mid Interest stakeholder) attending the IGF												
1.2	Provide or Publish Information through Social Media/Mainstream Media and Knowledge Sharing at least once a month												
1.3	Organize informal or formal meetings with the High influencial/low interest stakeholders												
	Sub goal 2												
2.1	Through ISOC Myanmar Chapter or existing internet related activities												
2.2	Awareness campaigns through Social media and universities												
2.3	Provide on-going information of the IG related news at least once a month												
	Sub goal 3												
3.1	Form Steering Commitee with different stakeholders												
3.2	Sought potential speakers for the NIGF												
3.3	Fundraising												
3.4	Maintain an accountable and transperent process in organizing												
3.5	Outreach and advertising of the IGF												
3.6	Plan & Evluate the impact of the NIGF												
	Sub goal 4												
4.1	Periodical organizing of IG related activities												
4.2	Provide and publish Information through social media/Main stream media at least once a month												
4.3	Mailing list or Facebook group of participants												
В	Communication Plan												
1	Set Up a Website/Facebook Page												
2	IG working group?												
3	Press Release												
4													
5	Invitation for Speakers										-		
6	Invitation for Participants							Dana.					
С	Funding Plan			-									
1	Fundraising												
2	Apply for additional grant(s) (A, B, C) (e.g.)												
3	Engage private sector as a partner, xyz, etc.												

Completed

## The IGF Academy

The global dialogue on Internet governance and policy issues needs informed global voices and the support of leading experts. The IGF Academy elects Fellows and works with them to create or enhance national Internet governance forums. Renowned Internet governance experts mentor IGF Academy Fellows and the activities of the Academy provide a platform for peer-learning and networking among experts locally, regionally and globally. IGF Academy Fellows take part in regional workshops with peers from other countries and are supported to participate in the United Nations Internet Governance Forum (IGF). The approach of the IGF Academy is to support local Internet governance structures and to actively contribute to (cross) regional and global dialogue on critical Internet policy issues.

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